



Hedebo Strand Camping

50 years on the waterfront at Sæby Northern Jutland

When you book one of our luxury or standard cottages

The cabin is ready at 3 pm and must be vacated by 11 am (earlier check-in and later check-out is often in low season possible and is free - ask in the reception). If arrival later than 6 pm, the reception must be contacted (+4598461449) if you want to keep the booking. The key is also fetched and returned in the reception.

When you book a cabin You prepay 50 % of your stay on the day of booking, the balance is paid no later than on arrival.

If you cancel, move or shorten the booking of the cabin Min. 30 days before arrival = You pay DKK 1,000 in administration fee or the price of the stay, and we refund any excess amount. After 30 days before arrival = the prepaid amount will not be refunded.

Cleaning and service cottages You rent the cabin with final cleaning, but you must still clean up yourself (see list in the cabin). If the cabin is very dirty or the rented property is damaged, we will charge you extra after check-out. Bring your own tea towel, dish cloth, cleaning material etc. Bed linen (incl. 2 towels) can be rented for DKK 100 per set. Contact us immediately after moving in, if there are any defects, so they can be fixed.

Dog in cottage You are very welcome to bring one dog - it costs DKK 50 per day. Dog hair must not be left in the cabin, just as the dog must not be on the furniture. If this happens anyway, we will charge you for the cleaning afterwards. Remember to pick up dog poo and don't leave the dog alone, as a barking dog is a big nuisance to the neighbors.

Rules of camping and order

Cleaning campsite Our service buildings are cleaned at least twice a day during high season. Please tell us at once in reception about errors and problems. Pay attention to the staff and do not use toilet and kitchens when they are doing their job. Smoking in service buildings is prohibited.

Trash Please notice, that waste must be sorted according to sorting rules and as marked on containers. Clean your fish on the fishing grounds at the reception building, and pack fish waste in airtight bags.

Quietness and cars Loud music must not be played during the day, just as there must be quietness on campsite from 23 to 8 o'clock. Play ball on the ball fields or on the beach, where e.g., water pistols also belong. Take care of the children, drive a maximum of 15 km/h, and avoid unnecessary driving at campsite.

Safety and night watch Note fire rules on <https://www.hedebocamping.dk/en/> - see fire stands (red dots) on our sitemap. You will find defibrillators at the reception and at main entrance. If you need help outside opening hours, please call our night watch on +4526712584.

Electric cars and boats It is only permitted to charge electric cars at our charging station at the reception (fine DKK 500). Boat site can be rented for DKK 100 per day, if you place your boat outside a boat site, it will be removed immediately.

Terms and conditions online booking

Registration of data

We register your name, address, e-mail and other information given in connection with the booking. Information is not passed on, but the information is kept for min. 5 years.

Cookies are needed to make our website work and help us deliver our services. They tell you how to use our website and help us improve your and others' experience of it. Expect us to make pictures and video of the campsite and our guests which we use on website and social medias. If you do not agree, write an email to info@hedebo camping.dk

Payment

Our prices are written in Danish kroner, including VAT and all taxes unless otherwise stated. Prices indicated in Euro are indicative. Payment is made by using one of the accepted debit cards (Dankort, VISA and VISA electron) as well as the credit cards (Maestro and MasterCard). We kindly remind you that a surcharge is added. The money will be drawn from your bank account as soon as you have booked and payed. Any transfer fee to the bank is paid by you. When paying by credit or with debit card, the registration is made via a secure server, where the information is encrypted before it is sent over the Internet.

Subject to errors in the online price calculation, the prices on our website will always be applicable. It is basically safe to shop online. Read about consumer protection on this website:

www.forbrug.dk/english

Complaints

We will email you a confirmation as soon as possible after receiving the booking. If you do not receive your confirmation and you have not received an error message from the system, you can contact us by email or phone. If you have not received the confirmation within 24 hours, please check the spam filter. Always check if the stay is booked correctly.

Complaints about the booking procedure, the actual booking or product (accommodation) must be made within a reasonable time after you have seen the mistake or should have discovered the mistake by looking through your contract. You can complain in writing or orally. One year after receiving the item (accommodation) the right to claim terminates under the Købelovens §83, section 1, unless otherwise agreed.

When Hedebo Strand Camping receives the complaint about an item (accommodation), it is processed as soon as possible. We decide whether the stay must be refunded, exchanged or a price reduction must be given.

Company information

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