



Hedebo Strand Camping

50 years on the waterfront at Sæby Northern Jutland

When you book one of our sites

We can only guarantee a specific site if you stay minimum 5 days. For a shorter stay, the booking may be moved to another site within the same category. When booking, you must prepay DKK 500 (though, max price of the stay), which is non-refundable by cancellation.

Your site is ready from 1 pm and often earlier in low season (ask reception). In case of later arrival, please contact us (info@hedebo camping.dk or +4598461449), and we will reserve the site till closing time. If you do not show up, you will lose your prepayment. You often have the possibility of late check-out (free of charge), but otherwise the site must be vacated no later than 12 noon.

When changing your booking of a site In high season, the stay can be shortened or moved free of charge no later than 14 days before arrival. After this you must pay for the actual length of your stay plus 500 DKK (though, max the price of the original stay). During low season, the stay can be shortened or moved free of charge, but the prepayment is non-refundable.

Prices At some site types you only pay site fee in high season 15.6-11.8 (week 25-32 and Pentecost 17.5-19.5). You always pay a person fee per night of 110 DKK (13+), 80 DKK (3-12 years), baby (0-2 years) stays for free. You may bring max 2 dogs (25 DKK per night per dog). Our waterpark is free for guests. Shower cost 5 DKK (4 min.). An overnighing or pool guest pays a person fee. Remember to have the guest pay at reception, otherwise you will be charged.

Rules of safety and order

Cleaning campsite Our service buildings are cleaned at least twice a day during high season. Please tell us at once in reception about errors and problems. Pay attention to the staff and do not use toilet and kitchens when they are doing their job. Smoking in service buildings is prohibited.

Trash Please notice, that waste must be sorted according to sorting rules and as marked on containers. Clean fish on the fishing grounds at the reception, and pack fish waste in airtight bags.

Quietness and cars Loud music must not be played during the day, just as there must be quietness on campsite from 23 to 8 o'clock. Play ball on the ball fields or on the beach, where e.g., water pistols also belong. Take care of the children, drive a maximum of 15 km/h, and avoid unnecessary driving at campsite.

Safety and night watch Please, take attention to the 3 m safety rule. Fire stands (red dots) you will see on our sitemap, and defibrillators are placed at the reception and at main entrance. If you need help outside opening hours, please call our night watch on +4526712584.

Electric cars and boats It is only permitted to charge electric cars at our charging stations at the reception (fine DKK 500). Boat site can be rented for DKK 100 per day, if you place your boat outside a boat site, it will be removed immediately.



Terms and conditions online booking

Registration of data

We register your name, address, e-mail and other information given in connection with the booking. Information is not passed on, but the information is kept for min. 5 years.

Cookies are needed to make our website work and help us deliver our services. They tell you how to use our website and help us improve your and others' experience of it. Expect us to make pictures and video of the campsite and our guests which we use on website and social medias. If you do not agree, write an email to info@hedebo camping.dk

Payment

Our prices are written in Danish kroner, including VAT and all taxes unless otherwise stated. Prices indicated in Euro are indicative. Payment is made by using one of the accepted debit cards (Dankort, VISA and VISA electron) as well as the credit cards (Maestro and MasterCard). We kindly remind you that a surcharge is added. The money will be drawn from your bank account as soon as you have booked and paid. Any transfer fee to the bank is paid by you. When paying by credit or with debit card, the registration is made via a secure server, where the information is encrypted before it is sent over the Internet.

Subject to errors in the online price calculation, the prices on our website will always be applicable. It is basically safe to shop online. Read about consumer protection on this website: www.forbrug.dk/english

Complaints

We will email you a confirmation as soon as possible after receiving the booking. If you do not receive your confirmation and you have not received an error message from the system, you can contact us by email or phone. If you have not received the confirmation within 24 hours, please check the spam filter. Always check if the stay is booked correctly.

Complaints about the booking procedure, the actual booking or product (accommodation) must be made within a reasonable time after you have seen the mistake or should have discovered the mistake by looking through your contract. You can complain in writing or orally. One year after receiving the item (accommodation) the right to claim terminates under the Købelovens §83, section 1, unless otherwise agreed.

When Hedebo Strand Camping receives the complaint about an item (accommodation), it is processed as soon as possible. We decide whether the stay must be refunded, exchanged or a price reduction must be given.

Company information

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